### January is National Blood Donor Month

January has been recognized as *National Blood Donor Month* for almost forty years. Blood is traditionally in short supply during the winter months due to the holidays, travel schedules, inclement weather and illness. January in particular, is a difficult month for blood centers to collect blood donations. A reduction in blood donations can put our nation's blood inventory at a critical low.

## Any healthy person age 17 or older and weighing at least 110 pounds may be eligible to donate blood.

For more information about blood donations, go to the American Red Cross website at:

### www.redcross.org







### **Health Tip**

**Move More!** Make it a daily challenge to find ways to move your body. Climb stairs if given a choice between that and escalators or elevators. Walk your dog; chase your kids; toss balls with friends, mow the lawn. **Anything that moves your limbs is not only a fitness tool, it's a stress buster.** 

Think'move'in small increments of time. It doesn't have to be an hour in the gym or a 45-minute aerobic dance class or kickboxing. But that's great when you're up to it. Meanwhile move more. Thought for the day: Cha, Cha, Cha....**Then do it!** 

### VCCCD Health Benefits Contact Information Directory

### Anthem Blue Cross (Medical Plan)

P.O. Box 60007 Los Angeles, CA 90060 800-288-2539 www.anthem.com/ca

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### Health Net (Medical Plan)

P.O. Box 9103 Van Nuys, CA 91409 800-522-0088 www.healthnet.com

#### Kaiser Permanente (Medical Plan)

P.O. Box 7004 Downey, CA 90242-7004 800-464-4000

www.kaiserpermanente.org

### Delta Dental

P.O. Box 7736 San Francisco, CA 94120 866-499-3001 www.deltadentalca.org

### Vision Service Plan (ASCC)

P.O. Box 997105 Sacramento, CA 95899-7105 800-877-7195 www.vsp.com

#### Medical Eye Services (Faculty)

P.O. Box 25209 Santa Ana, CA 92799-5209 800-877-6372 www.mesvision.com

### MetLife

P.O. Box 3016 Utica NY 13504 800-638-6420 www.metlife.com

### American Fidelity (Cafeteria/125 Plan)

3200 Inland Empire Blvd., Suite 260 Ontario, CA 91764 800-965-9180 www.afadvantage.com

### WellPoint NextRx

P.O. Box 961025 Fort Worth, TX 76161 866-274-6825

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## To Your Health!

### Benefits Newsletter for VCCCD Employees

Winter 2009



How do you tell the difference between a cold and the flu?

The cold and flu are both respiratory illnesses, but they are caused by different types of viruses. Cold symptoms are less severe and people experience a stuffy nose, productive cough, slight tiredness and limited body aches. Flu symptoms usually come on quickly (within 3-6 hours) and consist of a fever, body aches, dry cough, and extreme tiredness. Below is a quick reference to determine if what you have is a cold or the flu:

| SYMPTOMS AT A GLANCE |                           |                                      |
|----------------------|---------------------------|--------------------------------------|
| SYMPTOMS             | COLD                      | FLU                                  |
| Fever                | Rare                      | Usually present                      |
| Aches                | Slight                    | Usual, often severe                  |
| Chills               | Uncommon                  | Fairly common                        |
| Tiredness            | Mild                      | Moderate to severe                   |
| Sudden Symptoms      | Symptoms appear gradually | Symptoms can appear within 3-6 hours |
| Coughing             | Hacking, productive cough | Dry, unproductive cough              |
| Sneezing             | Common                    | Uncommon                             |
| Stuffy Nose          | Common                    | Uncommon                             |
| Sore Throat          | Common                    | Uncommon                             |
| Chest Discomfort     | Mild to moderate          | Often severe                         |
| Headache             | Uncommon                  | Common                               |

<sup>\*</sup> Always remember, your doctor is the best person to make a diagnosis, so be sure to contact his/her office with any severe or unusual symptoms and for an accurate diagnosis of a cold or the flu.

www.vcccd.edu/departments/human\_resources/benefits/



Ventura County Federation of College Teachers AFT Local 1828, AFL-CIO

Service Employees International Union SEIU Local 99





Ventura County
Community
College District

Presented by:

Joint AFT/Management Health Benefits Committee

ASCC Health
Insurance Committee

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To Your Health!

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### Know When Antibiotics Work

### Cold or Flu. Antibiotics Don't Work For You

Are you aware that colds, flu, most sore throats, and bronchitis are caused by viruses?

Did you know that antibiotics do not help fight viruses?

It's true. Plus, taking antibiotics when you have a virus may do more harm than good.

Taking antibiotics when they are not needed increases your risk of getting an infection later that resists antibiotic treatment.

### Antibiotics kill bacteria, not viruses such as:

- Colds or flu;
- Most coughs and bronchitis;
- Sore throats not caused by strep; or
- Runny noses.

Taking antibiotics for viral infections, such as a cold, cough, the flu, or most bronchitis infections, will not:

- Cure the infections:
- Keep other individuals from catching the illness; or
- Help you feel better.

When you use antibiotics appropriately, you do the best for your health, your family's health, and the health of those around you.

Source: Centers for Disease Control and Prevention



## 360° Program For Anthem Blue Cross Members

As part of Anthem Blue Cross's 360° ConditionCare program, Anthem Blue Cross may reach out to those members who could use special attention in the following areas:

- Asthma
- Diabetes
- Heart Failure
- Coronary Artery Disease
- Chronic Obstructive Pulmonary Disease

Anthem Blue Cross will inform members of effective programs in place to assist members in proactively managing their health care needs. Members eligible for these special programs may receive periodic proactive calls and/or mailers about the 360° ConditionCare programs.

### Peace of Mind 24/7



# Sometimes you need answers to your health questions right away

Health concerns don't follow a 9 to 5 weekday schedule – and that can be the middle of the night or while you're away on vacation.

So, whether it's 3 p.m. or 3 a.m., confidential health information and support are available **24-hours a day,** 365 days a year under Ventura County Community College District's Anthem Blue Cross, Health Net and Kaiser medical plans.

### For Anthem Blue Cross Members:

Under Anthem Blue Cross's 360° program, members have access to the **24/7 NurseLine** any time to speak with a registered nurse who is trained to help you make more informed decisions about your health situation.

For accurate, confidential health information from a *registered nurse*, call the toll-free telephone number on the back of your member identification card. A nurse is just a phone call away.

### For Health Net Members:

Health Net created Decision Power which brings together under one roof the information, resources and personal support that fits you, your health and your life. Through Decision Power, you can talk to Health Coaches who are trained professionals, such as nurses, respiratory therapists and dietitians. They are available 24

hours a day, seven days a week and will help you to understand available treatment options and provide useful information and decision-making support. To reach a *Health Coach*, call 1-800-893-5597 or (TTY/TDD: 1-800-276-3821).

### For Kaiser Permanente Members:

Members can call a registered nurse for advice 24 hours a day, seven days a week. The nurse can help assess the member's symptoms and provide advice over the phone. The nurse can also answer any questions about medical problems and help the member decide what to do next.

To reach an *advice nurse*, members should call their physician's office during the day and **1-888 KPONCALL** (**1-888-576-6225**) after hours.

## Mandatory Medical Re-enrollment for Retirees is Here!

During the month of **January** 2009, Retirees will be required to re-enroll in their current medical plan as well as provide certified copies of the following, if necessary:

- Medicare information
- Marriage certificate
- Secretary of State domestic partner documentation
- Birth certificate