

# PERSONNEL COMMISSION

MEETING AGENDA FOR DECEMBER 16, 2010 7:00 p.m.

Ventura County Community College District 255 West Stanley Avenue, Suite 150 Ventura, CA 93001

# ALL ITEMS ARE SUBJECT TO DISCUSSION/ACTION

- 1. CALL TO ORDER
- 2. ROLL CALL
- 3. PUBLIC COMMENTS REGARDING AGENDA ITEMS
- 4. MINUTES

Personnel Commission Meeting of Thursday, November 18, 2010

- 5. OATH OF OFFICE BARBARA HARISON
- 6. CORRESPONDENCE

None

- 7. REPORTS
  - A. Classified Employees Representative's Report
  - B. Board of Trustees Meeting Report
  - C. Director's Report
    - Current Recruitments Report
    - Positions Filled & Pending Report
  - D. Commissioners' Reports
- 8. OLD BUSINESS

None



#### PERSONNEL COMMISSION

### 9. ESTABLISHMENT OF NEW CLASSIFICATIONS AND PROPOSED SALARY RANGES

# A. Instructional Design Specialist

Classified Employees Salary Schedule #285 (\$54,648 - \$75,324/annual) Proposed classification specification is attached

# B. Benefits Assistant (Confidential)

Classified Confidential Salary Schedule #200 (\$36,276 - \$50,196/annual) Proposed classification specification is attached

# 10. CLASSIFICATION SPECIFICATION REVISION

#### Plumber

Revised classification specification is attached

#### 11. ABOLISHMENT OF UNUSED CLASSIFICATIONS

**Benefits Assistant** 

#### 12. SCHEDULE OF 2011 PERSONNEL COMMISSION MEETINGS

- 13. ELECTION OF PERSONNEL COMMISSION CHAIR FOR 2011
- 14. PUBLIC COMMENTS REGARDING NON-AGENDA ITEMS
- 15. RECESS TO CLOSED SESSION

# 16. PUBLIC EMPLOYEE PERFORMANCE EVALUATION

Pursuant to Calfornia Government Code section 54954.5

Title: Director of Employment Services/Personnel Commission

#### 17. RECONVENE IN OPEN SESSION

#### 18. DATE AND TIME OF NEXT PERSONNEL COMMISSION MEETING

The date and time of the next regularly scheduled meeting of the Personnel Commission is Thursday, January 20, 2010, at 7:00 p.m. The meeting will take place in the Multipurpose Room at the District Administrative Center at 255 West Stanley Avenue, Suite 150, in Ventura, California.

# 19. ADJOURNMENT



# PERSONNEL COMMISSION

Written materials relating to a Commission meeting item that are distributed to at least a majority of the Commission members less than 72 hours before a noticed meeting, and that are public record not otherwise exempt from disclosure, will be available for inspection at:

District Administrative Center 255 West Stanley Avenue, Suite 150 or at the Personnel Commission meeting.

Pursuant to the Federal Americans with Disabilities Act, if you require any special accommodation or assistance to attend or participate in the meeting, please direct your written request, as far in advance of the meeting as possible, to the office of Michael Arnoldus, Director of Employment Services/Personnel Commission

Ventura County Community College District

255 West Stanley Avenue, Suite 150

Ventura, CA 93001

(805) 652-5521



# PERSONNEL COMMISSION VENTURA COUNTY COMMUNITY COLLEGE DISTRICT ESTABLISHMENT OF A CLASSIFICATION

#### RECOMMENDATION:

It is recommended that effective December 16, 2010, the following classification be established:

**CLASS TITLE**:

Benefits Assistant (Confidential)

#### **ANNUAL SALARY RANGE:**

\$36,276 - \$50,196/annual (Classified Confidential Salary Schedule #200)

**BACKGROUND:** Due to upcoming retirements, the Vice Chancellor, Human Resources is reorganizing department functions to enhance efficiency. Under the reorganization, the Vice Chancellor has requested the establishment of the proposed classification to provide technical clerical support for the District's Health and Welfare program.

**BASES OF RECOMMENDATION:** Under the direction of an assigned supervisor, an incumbent in the proposed classification will be responsible for performing technical clerical functions in support of the District's employee benefits, safety, and workers compensation programs.

A class description detailing the approved duties and responsibilities of the new class is presented for approval in conjunction with this report.

The recommended salary for the proposed classification is based on external market data. Classifications with similar duties and level of responsibility were found at Coast Community College District (Benefits Assistant, \$42,464-\$51,770/annual), Ventura Unified School District (Employee Benefits Specialist, \$36,288-\$45,564/annual), and Simi Valley Unified School District (Benefits Technician, \$31,176-\$45,564/annual). Therefore, it is appropriate to allocate the new class to salary range #200 (\$36,276 - \$50,196/annual) of the Classified Employees Salary Schedule.

MA/MF

Presented to the Personnel Commission on December 16, 2010

# CLASS TITLE: BENEFITS ASSISTANT (CONFIDENTIAL)

#### **BASIC FUNCTION:**

Under the direction of an assigned supervisor, perform technical clerical functions in support of the District's employee benefits, safety, professional development, and workers compensation programs.

#### **REPRESENTATIVE DUTIES:**

Respond to requests for information and assist employees and retirees with general benefits inquiries; address employee concerns in accordance with established policies and procedures; direct complex inquires to the appropriate staff.  $\boldsymbol{E}$ 

Perform clerical functions related to the day-to-day operations of the District's employee benefits, safety, workers' compensation, and professional development functions ensuring that work is completed in a timely, accurate, and efficient manner. *E* 

Input and track a variety of benefits, professional development, and related employee data in assigned computer systems; initiate queries and generate computerized lists, documents, and reports; ensure the accuracy of the data.  $\boldsymbol{E}$ 

Enroll, add, and delete employees to and from various benefit plans; provide information pertaining to eligibility guidelines for District-provided benefit programs; assist employees in the determination of coverage under the various benefits.  $\boldsymbol{E}$ 

Assist in the coordination of annual open enrollment; schedule meetings; oversee the preparation and assembly of materials; answer questions; organize the collection of enrollment change forms. *E* 

Maintain enrollment records for the District medical, dental, vision, life insurance, and various voluntary payroll deductions; maintain Banner records related to health and welfare benefits; maintain records for sick leave pool requests.  $\boldsymbol{E}$ 

Collect and process enrollment, claims, first aid invoices, and other health and welfare transactions and documentation. E

Receive termination and resignation notices; effectively document and process requests for benefits changes based on COBRA and HIPAA privacy rules. *E* 

Assist employees, their dependents, and retirees in the completion of various benefits forms or online enrollments. E

Compose, proofread, and distribute manuals, brochures, routine correspondence, and other materials pertinent to the promotion of employee benefits, workers' compensation, and professional development.  $\boldsymbol{E}$ 

#### **BENEFITS ASSISTANT** (continued)

Perform related duties as assigned.

#### **KNOWLEDGE AND ABILITIES:**

#### KNOWLEDGE OF:

Principles, practices, methods, and terminology of employee benefits administration Principles, practices, methods, and procedures pertaining to workers' compensation and employee health and safety

District personnel policies and procedures, particularly as they apply to benefits administration and workers' compensation

Laws and regulations applicable to the administration of benefit programs, such as Consolidated Omnibus Budget Reconciliation Act (COBRA) and Health Insurance Portability and Accountability Act (HIPAA)

Modern computer software packages, including word processing and spreadsheet applications Methods and techniques of record keeping

Principles of business writing

Principles of customer service and proper telephone etiquette

#### **ABILITY TO:**

Exercise tact and patience in interactions with employees and the public Interpret pertinent rules, regulations, policies and procedures Communicate effectively, both orally and in writing Establish and maintain effective working relationships Exhibit detail orientation in reviewing documentation and records Plan, organize, and coordinate activities pertinent to the employee benefits program Keyboard/type at a speed necessary for successful job performance Maintain the confidentiality of information

#### **EDUCATION AND EXPERIENCE:**

Any combination equivalent to:

<u>Education</u>: Graduation from high school or evidence of equivalent educational proficiency. An associate degree or 60 semester or equivalent quarter units from a recognized college or university is preferred. Coursework in human resources management is preferred.

<u>Experience</u>: Two years of technical clerical experience, including experience entering data, preparing correspondence, and organizing/maintaining records. Experience working with employee benefits is preferred.

#### **WORKING CONDITIONS:**

# **ENVIRONMENT**:

Human resources office environment Constant interruptions

# **BENEFITS ASSISTANT** (continued)

# **PHYSICAL ABILITIES**:

Sitting and standing for extended periods of time
Dexterity of hands and fingers to operate a computer
Bending, kneeling, and reaching to retrieve and file records
Seeing to inspect written documents
Hearing and speaking to communicate and provide information to others



# PERSONNEL COMMISSION VENTURA COUNTY COMMUNITY COLLEGE DISTRICT ESTABLISHMENT OF A CLASSIFICATION

### **RECOMMENDATION:**

It is recommended that effective December 16, 2010, the following classification be established:

# CLASS TITLE:

Instructional Design Specialist

#### **ANNUAL SALARY RANGE:**

\$54,648 - \$75,324 (Classified Employees Salary Schedule #285)

**BACKGROUND:** The Executive Vice President of Student Learning at Ventura College has requested the establishment of the proposed classification in order to provide professional development to faculty as outlined in the Ventura College and Oxnard College Title V Cooperative Grant.

BASES OF RECOMMENDATION: Under the general direction of the Dean or higher level administrator, an Instructional Design Specialist will provide professional development to faculty though training in effective pedagogy and the integration of technology into instructional delivery.

A class description detailing the approved duties and responsibilities of the new class is presented for approval in conjunction with this report.

The recommended salary for the proposed classification is based on external market data and internal alignment considerations. Classifications with similar duties and level of responsibility were found at El Camino Community College District (Trainer/Instructional Technology Specialist, \$61,020-\$74,808/annual) and Cerritos Community College District (Educational Technology Trainer, \$63,264-\$76,272). With regard to internal equity, the class operates at a level equivalent to the existing classification of Instructional Technologist (\$54,648 - \$75,324). Therefore, it is appropriate to allocate the new class to salary range #285 (\$54,648 - \$75,324/annual) of the Classified Employees Salary Schedule.

MA/ME

Presented to the Personnel Commission on December 16, 2010

#### CLASS TITLE: INSTRUCTIONAL DESIGN SPECIALIST

#### **BASIC FUNCTION:**

Under the general supervision of a dean or higher-level administrator, research best practices, design, develop, and administer professional development activities for faculty to improve pedagogical practices.

#### REPRESENTATIVE DUTIES:

Research, design, develop, administer, and facilitate professional development workshops, presentations, and webinars for college faculty with regard to various instructional design topics including pedagogical practices, curriculum design, learning theory, online/distance learning strategies, and technology integration.  $\boldsymbol{E}$ 

Provide faculty with group and one-on-one training and support with regard to instructional design; serve as a consultant to faculty with regard to initiating, implementing, and refining instructional design proposals. E

Conduct needs analyses through developing and administering surveys and questionnaires, conducting interviews, and coordinating and leading focus groups. E

Develop, distribute, and revise training materials for faculty, including information pertinent to instructional design, formative and summative evaluations of published materials, test development, and outcomes assessment. E

Evaluate the effectiveness of professional development programs with regard to individual and organizational performance by observing programs, conducting focus groups, and analyzing results of evaluations, surveys, data from faculty pilot tests, student retention and success rate data. *E* 

Assist in the development of course and program assessment options, particularly with regard to computer-based, multimedia, and distance education courses. *E* 

Serve as a college representative on local and regional committees and consortiums; serve on appropriate college committees; attend meetings and seminars to obtain information for use in training programs, or to inform faculty and management of training program status. E

Compose a variety of records and reports, including monthly project and activity reports, surveys, and evaluation documentation.  $\boldsymbol{E}$ 

Coordinate the selection and contracting of external training programs and consultants. E

Coordinate staff development courses and programs including scheduling classes, equipment, and instructors, recruiting and placing program participants, and arranging for training facilities and materials. E

Perform related duties as assigned.

#### **KNOWLEDGE AND ABILITIES:**

#### KNOWLEDGE OF:

Operations of and principles used in a program involved in the creation, use, and maintenance of alternative delivery instructional systems and materials

Online course management and communication tools available including systems such as Desire 2

Learning styles, teaching techniques, and barriers to learning as needed for alternative delivery of instruction and using instructional technology in support of instruction.

Web authoring and development tools including HTML, Dreamweaver, Photoshop, and related technologies

District organization, policies, procedures, and current educational programs

Basic principles and practices of program development, administration, and review

Methods and techniques of research, analysis, and decision making

Information and research resources available related to areas of assignment

English usage, spelling, grammar, and punctuation

Modern computer software packages, including word processing, email, database, and spreadsheet applications

Principles and procedures of record keeping including file maintenance

#### **ABILITY TO:**

Stimulate interest and faculty involvement in developing plans for, and determining the direction of, online instruction and other alternative delivery methods

Design and redesign course materials for teaching and utilizing new and emerging distance education technologies, web page production, and multimedia technologies

Assess and evaluate a variety of teaching methods and strategies and recommend appropriate use of technology in the classroom and for online and other alternative delivery courses

Create effective teaching and learning environments using alternative instructional delivery methods and online course management tools

Master technical and non-technical content to create effective learning

Prepare a variety of reports and correspondence related to area of assignment

Provide assistance to faculty members in their areas of teaching responsibility

Analyze problems and situations, identify alternative solutions, project consequences of proposed actions, and implement recommendations in support of goals

Work independently and as part of a team

Work successfully with college faculty, administrators, and staff

Work with and exhibit sensitivity to and understanding of the diverse racial, ethnic, disabled, sexual orientation, and cultural populations of community college students, faculty, and staff Communicate clearly and concisely, both orally and in writing

Establish and maintain effective working relationships with those contacted in the course of work Keyboard/type at a speed necessary for successful job performance

#### **EDUCATION AND EXPERIENCE:**

Any combination equivalent to:

<u>Education</u>: Bachelor's degree in instructional design, instructional technology, educational psychology, or a related field.

Experience: Three years of experience teaching at the college level, preparing and delivering training and development activities for adults, or designing educational packages which employ the use of technology for an institution of higher education. A graduate degree in instructional design, instructional technology, educational psychology, or a related field may be substituted for the required experience.

#### **WORKING CONDITIONS:**

#### **ENVIRONMENT:**

Office environment Computer and learning labs Group or individual training scenarios

# **PHYSICAL ABILITIES:**

Dexterity of hands and fingers to operate a variety of office, computer, and audio-visual equipment Hearing and speaking to exchange information on the telephone or in person Sitting or standing for extended periods of time

# **HAZARDS**:

Extended periods of time viewing computer monitor

**CLASS TITLE: PLUMBER** 

#### **BASIC FUNCTION:**

Under the <u>general supervision</u> direction of a Maintenance Supervisor, <u>a Plumber</u> performs skilled work in the repair, maintenance, and installation of plumbing systems, equipment, appliances, controls, and fixtures, including water, gas, and sewer installation.

#### **REPRESENTATIVE DUTIES:**

Install, maintain, repair and replace plumbing systems, equipment, appliances, controls, and fixtures, including water, gas and sewer installation. E

Read, interpret and understand information represented in sketches, drawings, blueprints, and schematics, E

Install, maintain, and repair a variety of plumbing-related systems such as gas piping, lawn sprinkler, welding, and automatic fire sprinkler. E

Repair and maintain equipment including boilers, furnaces, thermostats, gas valves, fans, and air compressors. E

Maintain and inspect safety devices and equipment; inspect and test pipes for cross connections. E

Use a variety of tools and equipment utilized in the plumbing trade; operate a vehicle to conduct work. *E* 

Maintain records and prepare reports; estimate materials and time needed for projects. E

Install backflow prevention devices; submit reports of testing certifications to appropriate agencies. E

Train and provide work direction to others as assigned. E

Estimate time and materials needed; make cost estimates and order materials; maintain plumbing tools and equipment. E

Operate a variety of tools and equipment such as arc and gas welders, leak detectors, power tools, fork lift forklift, and maintenance vehicle. *E* 

Notify supervisor regarding water systems malfunctions or in the event of contamination or pollution of water systems.

Assist in performing other skilled maintenance duties as assigned.

Perform related duties as assigned.

#### **KNOWLEDGE AND ABILITIES:**

#### KNOWLEDGE OF:

Applicable plumbing codes and regulations

Backflow prevention devices

Uniform Plumbing Code California Plumbing Code

Interpersonal skills using tact, patience and courtesy

Methods, equipment and materials used in the plumbing trade

Health and safety regulations

Technical aspects of field of specialty

Record-keeping techniques

Basic methods, equipment and materials used in the heating, refrigeration and air conditioning trades

#### **ABILITY TO:**

Maintain and perform skilled work in the repair, maintenance, and installation of plumbing fixtures

Add, subtract, multiply, and divide quickly and accurately

Understand and follow oral and written directions

Install, repair, and maintain plumbing fixtures and heating, ventilation, and refrigeration systems Maintain records and prepare reports

Establish and maintain cooperative and effective working relationships with others

Use a variety of tools and machines utilized in the basic trade

Analyze situations accurately and adopt an effective course of action

Work from blueprints, shop drawings, and sketches

Meet schedules and time lines

Work independently with little direction

Plan and organize work

Train and provide work direction to others

Operate a maintenance vehicle

Perform skilled maintenance work as assigned

#### **EDUCATION AND EXPERIENCE:**

Any combination equivalent to: four years of training and experience which demonstrates journey-level skill in the assigned trades.

# LICENSES AND OTHER REQUIREMENTS:

Obtain and maintain a backflow certificate prior to obtaining permanent status

#### **WORKING CONDITIONS:**

# **ENVIRONMENT:**

Indoor and outdoor work environments Responding to emergency calls after regular working hours

# PHYSICAL ABILITIES:

Lifting and carrying heavy appliances and fixtures
Climbing ladders
Pushing and pulling snakes and other apparatus
Crawling under buildings and in cramped or restrictive work chambers
Seeing to observe work progress
Standing and walking for extended periods of time

# **HAZARDS**:

Working around fumes, heat and in cramped environments Potential exposure to human feces and to unpleasant odors

TO: THE PERSONNEL COMMISSION

FROM: MICHAEL ARNOLDUS, DIRECTOR OF EMPLOYMENT SERVICES/PERSONNEL

**COMMISSION** 

SUBJECT: ABOLISHMENT OF AN UNUSED CLASSIFICATION

# **RECOMMENDATION:**

It is recommended that effective December 16, 2010, the Benefits Assistant classification be abolished.

# **BASIS OF RECOMMENDATION:**

There are currently no Benefits Assistant positions in the District, and the department has indicated that there is no foreseeable need for the classification in the future. Therefore, the classification may be abolished.