

CONFLICT *Resolution*

THURSDAY | July 19, 2018
8:30am - 4pm

MOORPARK COLLEGE
Campus Center
Conference Room

There will be a
Morning Outdoor Activity
Towels/LIMITED Chairs Provided

Continental Breakfast
and Lunch will be served



VCCCD
Classified
**Professional
Development**
Committee

CONFLICT is a part of life, even life at a community college. From a late financial aid check to a disputed grade, classified staff often face upset, frustrated, and angry students and sometimes staff. How do you handle these situations? How can you indicate you are listening and calm the anger or conflict? This day will teach you about resources available on campus, techniques for defusing conflict, how to know when to intervene in a situation, and more.



RSVP <https://tandtmoorparkcollege.eventbrite.com>



QUESTIONS?
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or scan QR
code to RSVP



training & tours