

Resource Advisor

Need help with something? Meet Resource Advisor.

Did you know that you can get help from a counselor, a lawyer and a financial consultant whenever you need one? All of those services are just a toll-free phone call away through Resource Advisor. You and your family can use Resource Advisor at no extra cost because it's already part of your Anthem Blue Cross Life and Health Insurance Company group life and/or disability plan!

And best of all, you and your family can get help from Resource Advisor now if you need help with anything and whenever you have a claim.

Get 24/7 support, advice and resources.

Call Resource Advisor toll free at 1-888-209-7840 and ask for Resource Advisor or go to www.ResourceAdvisorCA.anthem.com. Then, log in with the program name: ResourceAdvisor.



Life and Disability products underwritten by Anthem Blue Cross Life and Health Insurance Company, an independent licensee of the Blue Cross Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross name and symbol are registered marks of the Blue Cross Association.

Anthem Blue Cross is the trade name of Blue Cross of California. Anthem Blue Cross and Anthem Blue Cross Life and Health Insurance Company are independent licensees of the Blue Cross Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross name and symbol are registered marks of the Blue Cross Association.

59549CAMENABC VPOD Rev. 12/16

Check out all of the ways Resource Advisor is there to help you:

- **Counseling:** Speak to a counselor, day or night.
 - Face-to-face or online counseling with a local licensed professional, such as a psychologist or social worker
 - Up to three counseling sessions for each concern, face-to-face or online using LiveHealth Online
- **Legal:** Talk with an attorney at no charge about any legal issue.
 - Want to meet with an attorney in person? Resource Advisor can set up an appointment. And you can even get a discount on the visit.
 - Want to make a will? Resource Advisor has an online tool to make one just for you.
 - Need a legal form? We've got over 100 kinds online.
- **Financial planning:** Manage your personal finances.
 - One-on-one help from a certified professional financial planner
- **Identity theft victim recovery services:** Get help from a fraud resolution specialist for one year.
 - The specialist will work with creditors, collection agencies, collection law firms and credit reporting agencies — even for medical identity theft.
 - Get credit report reviews and place fraud alerts on credit reports and with creditors.
- **Online tools to help with life's issues:** Access resources to help with different parts of your life.
 - Parenting, aging, work/life balance, funeral preplanning, losing a loved one and more
- **Beneficiary support services:** Count on help from Beneficiary Companion* for beneficiaries of your group life coverage.
 - Finding and closing accounts, letting creditors and government agencies know, and getting copies of the death certificate
 - Counseling, legal consultation and financial counseling for six months
 - Copies of *The Healing Book: Facing the Death — and Celebrating the Life — of Someone You Love* for children at no extra charge

Note about eligibility: This program is for employees. All benefits end at retirement.

*Beneficiary Companion services are provided by Generali Global Assistance, Inc..

✂ Cut out this wallet card and keep it with you when you travel.



Resource Advisor

Get support, advice and resources, 24/7.

Call 1-888-209-7840 and ask for Resource Advisor or visit www.ResourceAdvisorCA.anthem.com.

Then, log in with the program name: ResourceAdvisor.