Health Net Mail Order Prescriptions

Instructions for First-Time Mail Order Prescriptions through Caremark:

1. Obtain a written prescription from your physician for a 90-day supply with 3 refills.
2. On the back of the original prescription:
   - Write “Health Net” and include your Health Net Subscriber Number
   - Print your name and address
   - Print your phone number
3. Complete the Caremark Prescription Mail Order Enrollment form.
4. Include payment for a 90-day supply (Check, Money Order, Visa, MasterCard, Discover or American Express)
   - Generic $20 per prescription
   - Brand $30 per prescription
   - Non-Formulary $70 per prescription
5. Mail all the above to:
   - CVS Caremark
   - P.O. Box 94467
   - Palatine, IL  60094-4467

Instructions for Ordering Refills:

By Internet: www.healthnet.com  Click on “I'm a Member” and log-in and then click on “My Pharmacy”. You will need to have your Health Net subscriber identification number, prescription and payment information readily available to complete your order.

By Mail: Simply fill in the ovals for the prescriptions you want to refill on the order form that is delivered with your order and mail to:
   - CVS Caremark
   - P.O. Box 94467
   - Palatine, IL  60094-4467

By Phone: Call customer service at 1-888-624-1139. Please have your Health Net Subscriber Number, prescription and payment information readily available. You may order refills 24 hours/day.

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