

## Health Net Mail Order Prescriptions

### **Instructions for First-Time Mail Order Prescriptions through Express Scripts:**

1. Obtain a written prescription from your physician for a 90-day supply with 3 refills.
2. On the back of the original prescription:  
Write "Health Net" and include your Health Net Subscriber Number  
Print your name and address  
Print your phone number
3. Complete the [Express Scripts Enrollment form](#).
4. Include payment for a 90-day supply:  
Generic \$10 per prescription  
Brand \$20 per prescription  
Non-Formulary \$70 per prescription
5. Mail all the above to:  
Express Scripts  
P.O. Box 52069  
Phoenix, AZ 85072-9935

### **Instructions for Ordering Refills:**

**By Internet:** [www.express-scripts.com](http://www.express-scripts.com) Click on "activate your account" and register for access to the website. You will need to have your Health Net subscriber identification number, prescription and payment information readily available to complete your order.

**By Mail:** Enclose the bar-coded Refill Request delivered with your order and mail to:  
Express Scripts  
P.O. Box 52069  
Phoenix, AZ 85072-9935

**By Phone:** Call customer service at 1-866-265-9455. Please have your Health Net Subscriber Number, prescription and payment information readily available. You may order refills 24 hours/day.